

The Daisy Foundation® Terms & Conditions

Each geographical area is owned and operated by an independent teacher under an exclusive membership agreement as granted by The Daisy Foundation who has been fully trained, assessed and granted the right to use The Daisy Foundation methods and marks by The Daisy Foundation. (Registered office The Daisy Foundation, 272 Bath Street, Glasgow, G2 4JR)

Each teacher will have completed a programme of study and examination, following training plans approved by FEDANT and IPTI and will have put in place insurances both in respect of Professional Indemnity and Public Liability.

Booking & Renewal

Please be aware once you have booked and paid for your Daisy class, your local provider is under no obligation to provide refunds (see REFUNDS below).

Unlike some companies who operate an automatic rebooking process, to ensure you continue to enjoy your Daisy classes you will need to make a renewal payment with your local provider and it is recommended you do this no later than week 3 of your current course.

Changing Times and Venues

If your local provider needs to amend your class time or the venue at which your class is held they will endeavour to provide you with a minimum of 7 days notice. Where the start time is altered by less than 30minutes and/or the venue is located within a 1s mile radius of original planned venue, no refunds will be offered.

Taking Payment

Please refer to your local provider for payment method. Payment is required in advance of your 1st class.

Refunds and Cancellations

Your local provider is under no obligation to refund or transfer your money in the event that you are unable to attend part of or the entire course. They are not obliged to guarantee an alternative class for missed lessons (unless this is due to them cancelling class).

In the event of a class or workshop being cancelled for any reason by the teacher, the customer will be entitled to a refund on request.

In the unfortunate event you should suffer a miscarriage, please inform your local provider who will arrange a FULL refund.

If your pregnancy health care provider requests you cease attending classes due to medical reasons, you will be credited with sessions for use postnatally (within 6 months of baby being born if your teacher offers Daisy Baby classes, if they do not a refund for the missed classes will be given upon receipt of a doctors or midwives note.

If your doctor or health visitor provider requests your baby or tot cease attending classes due to medical reasons, on production of a medical certificate you will be refunded the remaining classes of the term.

Video & Photography

Pregnancy and Daisy Tinies classes: To respect the 'open and honest' nature of classes no observers, family members, partners or friends are permitted into a Birthing class or a Tinies class in any circumstances other than student Daisy Birthing or Baby teachers, who may sometimes participate in class as a means of enhancing their training.

We have a no photography policy in any class to protect the privacy of the mums and babies unless you gain permission from your class teacher and have written consent from all of the mums and babies photographed in class. Such images are not to be shared via any public platform such as Facebook or other Internet sites unless you have written permission from your teacher and the mums which feature in the picture.

The Daisy Foundation forbid the right to film, reproduce or share any part of our lessons in any form (i.e. you-tube, internet sites, DVDs, photography etc.) and anyone suspected of continually filming, observing or photographing the lessons for this purpose will be asked to leave the course.

All Daisy logos and material are copyright of Lazy Daisy Ltd (which is a registered trade mark). The Daisy Foundation has granted your local provider the exclusive license to own and operate classes under this mark.

The Daisy Foundation cannot be held liable for the actions of third parties or for the actions of our self-employed local providers and therefore exclude, to the fullest extent possible by law, any liability arising from a breach of this section headed 'Video and Photography' by any party.

Valuables and Jewellery

All property taken to class is left at your own risk. Neither The Daisy Foundation nor your local provider accepts responsibility for the loss or damage of any personal possessions before, during or after class.

Withdrawal of service

Your local Daisy provider may at their own discretion refuse entry to a client onto its courses.

Health and Safety

Whilst you are waiting for your class please keep noise to a minimum so that all lessons can take place in a calm atmosphere. Do not enter the studio whilst the current class is in progress; please wait to be invited in by your teacher.

Please be respectful of other mums in your class by ensuring that any personal belongings are neatly stored at the side of the room so that they are not a trip hazard and please make sure your mobile phone is on silent.

Please ensure your local provider is aware of your contact number or emergency contact number changes. They can only notify you in the event of a cancelled class, if they have up-to-date contact information for you.

Cancelled Sessions – Illness or Bad Weather

Your local provider will endeavour to ensure your scheduled class always runs. However, from time to time unforeseen circumstances will prevent this. They will ALWAYS attempt to make contact with you if class is cancelled, either via phone, text or email. Please ensure you always check your phone prior to leaving for class. If the weather is bad, please also check your local 'community room' on the main Daisy Foundation page.

If your class teacher has deemed the weather fit to travel and has still run the class but you personally have decided not to attend then no refund will be given if the class was run.

Exclusion of Liability

In the absence of any proven negligence, lack of due diligence or breach of duty by the instructor, The Daisy Foundation, its licensees/local providers or employees, the participation of you, your partner, your baby or your child or those in whose care you have placed your baby/child for the purpose of attending class, is done so entirely at your and their own risk.

Medical Conditions

It is vital that you inform your teacher of any medical conditions that you, your baby or tot may have which might affect their time in class. All information is treated sensitively and in confidence.

Such conditions may be (for Mother) pre existing medical conditions or conditions which arise during pregnancy which include, but are not limited to: high blood pressure, low blood pressure, bleeding, spotting, history of miscarriage, placenta preavia, back or hip issues.

Such conditions (for Baby) may be pre existing medical conditions which include, but are not limited to: Hip Dysplasia, Hearing/Eye sight issues, Down Syndrome/Spina Bifida, Reflux, Colic, Torticollis.

It is your responsibility to keep them up to date with any conditions you may have and advise them of any new conditions or complications.

If you, your baby or tot is unwell or if you are unsure whether to attend a class or not you must inform your teacher BEFORE you come to class so that they can assess any risks to the other mums and babies in class and advise if you should attend or not. You may be asked to consult a GP before coming to class.

Never bring your baby or tot to class with an infectious disease such as conjunctivitis or chicken pox. In the instance of sickness and diarrhoea your child must be clear from all symptoms for at least 48 hours.

Nappies and Changing your Baby

Always change your baby on the floor using a suitable changing mat. Do not use raised surfaces (unless it is a purpose fitted baby changing table). Please take all nappies away with you unless a clearly marked bin has been provided. Never leave nappies in an open bin and never place these in a Sanitary Towel disposal unit.

Recommended Starting Age

For pregnancy, whilst some research shows exercise and movement can be beneficial in helping to prevent miscarriage, we suggest you wait until week 14 of your pregnancy before starting classes. If you choose to begin sessions sooner, this is a decision taken at your own risk.

We recommend you wait until 6 weeks postnatal before commencing our Daisy Baby programme.

Reporting Complaints to your Instructor

Your local provider operates her own business under license as granted by The Daisy Foundation Ltd.

The Daisy Foundation Ltd operates the business and systems within the UK related to the copy right for all methods and marks (as owned by Lazy Daisy Ltd) and provide FEDANT approved training. The Daisy Foundation Ltd assess quality prior to accrediting each instructor and carry out an annual checks to ensure each instructor operates with the correct insurances in place.

The Daisy Foundation Ltd cannot be held responsible for changes to local provisions, timetables, management of payments or the direct actions of your local teacher and provider.

Any queries, concerns of complaints should therefore be directed to your local provider in the first instance. In the event you feel you are not receiving the response you require, please write to Sian Gilmartin, Managing Director, The Daisy Foundation, 272 Bath Street, Glasgow, G2 4JR

Instructors on Teaching Practise

If your instructor states they are on 'teaching practise', this means that they have been assessed by The Daisy Foundation at foundation level (in accordance with the criteria submitted to FEDANT 2009) both in terms of practical and theoretical knowledge and have been deemed by The Daisy Foundation Ltd and it's trainers to be at a suitable standard to begin a programme of teaching practise (with student insurance in place). On finalising their period of teaching practise they will be awarded their final The Daisy Foundation Ltd diploma.